

# CoVid-19: Additional measures we are taking in the practice

*If you are uncomfortable leaving your home or with coming in to the practice please know we are here for you and are available via phone or email. We are happy to help in this way as much as we can.*

At this time our practice is fully operational. In light of the CoVid19 pandemic and its continued possible threat on our lives and healthcare system, it is necessary to do our part in maintaining the “New Normal”. In order to minimise any potential risks, we have introduced a few additional protocols to ensure the health and safety of our valued team members, and to do our part in reducing possible community transmission.

Kings Dental has always maintained very high level infection control standards and protocols. At this time we have further increased our health and sanitisation procedures to include our reception area, hallways and communal areas on top of all of our surgeries. Below we have outlined some of the changes we have made as well as some of the steps we will be asking you to take as part of our role in minimising (potential) community spread.

**For the safety of our patients, team members and community we have implemented these additional measures within the practice:**

- You will be requested to wash or disinfect your hands with sanitiser on arrival in to the practice. There is sanitiser in the hallway as well as at the reception area so please do this upon entry to the practice. Soap and water are also an option and if that is your preference, please make your way to our patient bathroom.
- Regular cleaning: to include all door handles, surfaces, EFTPOS machines, and communal areas, disinfected between each and every patient.
- In the Reception Area you will notice all magazines have been removed, chairs are spaced at the recommended 1.5m distance apart and we are serving water only (in disposable biodegradable cups). If you prefer to wait in your car please ring us to let us know you have

arrived and we will let you know when your clinician is ready to see you.

- Our dentists and nurses will be wearing masks and dental therapists will also be using face shields. Dentists will be wearing scrubs during dental procedures.
- A pre-procedural rinse will be given to all patients.
- Appointments will be spaced further apart to minimise the amount of patients in the reception area
- **MOST IMPORTANTLY** – we ask that if you are feeling unwell, have been in contact with a known or suspected case of CoVid-19 or have travelled interstate within the last 14 days that you call us and arrange to ***reschedule your appointment***. Keeping us all safe and healthy at this time is our top priority and we appreciate your assistance in this.